

## QUALITY POLICY

### OBJECTIVE

Conplant Pty Ltd is the largest privately owned compaction specialist in Australia and offers a comprehensive range of customer-focused and innovative compaction solutions including hire, sales and service.

The Management of Conplant is committed to providing consistently high quality products and services that meet or exceed our customer's requirements. In order to achieve this objective Conplant has established an Integrated Risk Management System (IRMS), which adopts the principles and requirements of ISO 9001 and facilitates the total integration of quality requirements into the company's operations. Conplant believes that customer satisfaction is the cornerstone of our success and seeks to continually improve the IRMS with the goal of delivering even better results for our customers, and therefore, the business.

### SCOPE

Applies to all Conplant operational activities.

### IMPLEMENTATION

In order to achieve this objective Conplant Pty Ltd will:

- Implement processes to understand and meet the requirements of our customers
- Ensure that the products and services that we supply meet or exceed relevant customer specifications, standards and legislative requirements
- Implement processes to measure conformance to requirements, as well as to facilitate corrective and preventative actions where non-conformance is identified
- Conduct necessary audits against the set quality objectives to drive compliance and continuous improvement
- Provide appropriate training and support to all employees as required to support the implementation of the IRMS
- Embrace a best practice approach to quality management through the setting of objectives and targets and applying a process of continual review and improvement.

### POLICY REVIEW

This Policy has been authorised by Conplant's Managing Director, Ian Coleman. Conplant will review this policy annually and may amend this policy from time to time to keep up to date with changes in the law, technology and best practice.

**Authorised by:** Ian Coleman  
**Position:** Managing Director  
**Date:** 16 May 2018

**Signature:**

